



OUR MISSION

The mission of Service Access & Management, Inc. is to help people throughout Pennsylvania enhance the quality of their lives by effectively and efficiently managing and/or providing needed, accessible and individually satisfying human services.

OUR VALUES STATEMENTS

We Believe:

- People are essentially good and usually do the best they can
- People have a responsibility to live within the rules and regulations that have been established for their particular environment
- People should have input into the things that effect them
- People are to be treated with dignity and respect in every interaction
- People have many facets; some more desirable than others
- People who provide care sometimes need to be cared for
- We must behave as we expect others to behave
- We must find a way to help others succeed, not fail
- We must understand the limits of our control in every situation
- We must strive to understand the world through the eyes of others
- We consider our employees to be our most valuable asset
- We must be truthful
- We must accept responsibility for our actions
- We must work toward a win-win outcome in every interaction
- When we mandate compliance the outcome may be superficial
- Diversity enhances our world
- Change is inevitable and is not to be feared
- Boundaries are necessary and must be respected