

Additional Services Provided by SAM, Inc.:

- **Intake, Information and Referral**
- **Mental Health Administrative Case Management for Children**
- **Family Support Services**
- **Forensic Mental Health Case Management for Adults**
- **Mental Health Intensive Case Management, Resource Coordination and Administrative Case Management for Adults**
- **Mental Health Crisis Intervention and Emergency Services**
- **Mental Retardation Support Coordination**
- **Early Intervention Service Coordination**

The mission of Service Access & Management, Inc. is to help people throughout Pennsylvania enhance the quality of their lives by effectively and efficiently managing and/or providing needed human services.



**To access TCM services
after 5 PM, please call:
(610) 236-3939**

Service Access & Management, Inc.
19 N. 6th Street Suite 300
Reading, PA 19601
Telephone: (610) 236-0530
Toll Free: 1-877-236-4600
TTY: (610) 236-0361
Fax: (610) 375-4457
Web Site: www.sam-inc.org/



*CARF has accredited SAM Inc.'s
Case Management and Crisis
Intervention Services*

***Mental Health Targeted
Case Management
Services for Children
and Adolescents***



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***Funded by the
Berks County MH/MR Program
and Community Care Behavioral Health***

Targeted Case Management Services

Goals:

- To support children & adolescents in their goals of becoming more active, involved and independent citizens in the community.
- To link children, adolescents & their families to services, resources and benefits.
- To be a liaison with other agencies.
- To advocate for children, adolescents & their families.

CASSP Principles

Services should be ...

- child-centered.
- family-focused.
- community-based.
- multi-system.
- culturally competent.
- delivered in least restrictive/least intrusive settings.

What is Targeted Case Management (TCM)?

Targeted Case Management offers three different programs. While all three provide the same services, the intensity in which they are provided is different. The activities of your TCM could include, but not be limited to; linking with services, monitoring of service delivery, gaining access to services, assessment and service planning, problem resolution, support networking, and utilizing Community Resources. All levels are a voluntary service.

- **Intensive Case Management (ICM)** is the most intensive mental health case management service available, and requires a contact at least once every two weeks.
- **Resource Coordination (RC)** requires a minimum of a once monthly face to face contact.
- **Blended** case management is designed to provide contact as needed, based on the needs of the individual, with at least a minimum of a once monthly contact.

Who is eligible for TCM Services?

- Children who are mentally ill or emotionally disturbed.
- Children who are returning from, or at risk for, community inpatient units or other out of home placements including foster homes and juvenile court placements.
- Currently receiving, or in need of receiving, services from other Human Service Agencies.
- Children who need mental health services as recommended by a local interagency team.

How do I access TCM Services?

- If you are already involved with SAM, Inc., discuss your interest in TCM services with your Case Manager.
 - If you are not already involved with SAM, Inc., call (610) 236-0530 and ask to speak with a Children's Intake Worker.
 - TCM provides 24 hours of on-call support @ 610-236-3939
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