



Additional Services Provided by SAM, Inc.:

- **Intake, Information and Referral for Children and Adults**
- **Mental Health Administrative Case Management for Adults and Children**
- **Mental Health Intensive Case Management, Resource Coordination**
- **Mental Retardation Support Coordination**
- **Early Intervention Service Coordination**




The mission of Service Access & Management, Inc. is to help people throughout Pennsylvania enhance the quality of their lives by effectively and efficiently managing and/or providing needed human services.




To access ICM/RC on-call service after 4:30 PM, weekends and holidays, please call:
(570) 628-4731
Toll Free 1-800-344-8094



*CARF has accredited SAM Inc.'s
Case Management and Crisis
Intervention Services*



Mental Health Intensive Case Management & Resource Coordination Services for Adults



1 South 2nd Street
Pottsville, PA 17901

Phone: 570-621-2700
Toll Free: 1-877-216-5035
TTY: 570-621-2785
Fax: 570-621-2797

*Funded by the
Schuylkill County MH/MR Program*



Intensive Case Management & Resource Coordination Services

Goals:

- ◆ To support mental health consumers in their goals of becoming more active, involved and independent citizens in the community.
- ◆ To link consumers to services, resources and benefits.
- ◆ To be a liaison to other agencies.
- ◆ To advocate for consumers.

CSP Principles:

SERVICES PROVIDED ARE...

- ◆ CONSUMER-CENTERED.
- ◆ EMPOWER CONSUMERS.
- ◆ FLEXIBLE AND FOCUS ON STRENGTHS.
- ◆ MEET SPECIAL NEEDS.
- ◆ MAKE USE OF NATURAL SUPPORTS.
- ◆ RACIALLY AND CULTURALLY SENSITIVE.

What is Intensive Case Management (ICM)?

- ◆ ICM is the most intensive mental health case management service available to residents of Schuylkill County.
- ◆ ICM is beneficial for persons who want and/or need regular community-based case management contact.
- ◆ ICM Case Managers meet with consumers at least once every two weeks.
- ◆ ICM is a voluntary service.

Who is Eligible for ICM/RC Services?

- ◆ Persons who have experienced serious and persistent mental illnesses such as major mood disorders or psychotic disorders.
- ◆ Persons who have experienced psychiatric hospitalizations, contact with crisis services, and/or continuous involvement in community mental health services.
- ◆ Persons described above, regardless of income and health insurance. There is no charge for these services.

What is Resource Coordination (RC)?

- ◆ Like ICM Case Managers, RC Case Managers are knowledgeable about community agencies and services.
- ◆ RC consumers meet with their Case Managers at least once every two months.
- ◆ Like ICM, RC is a voluntary service.

How do I Access ICM/RC Services?

- ◆ If you are already involved with SAM, Inc., discuss your interest in ICM/RC services with your Case Manager to see if you are eligible.
- ◆ If you are not already involved with SAM, Inc., call 570-621-2700 and ask to speak with an Intake Worker.

