

## CSP Principles:

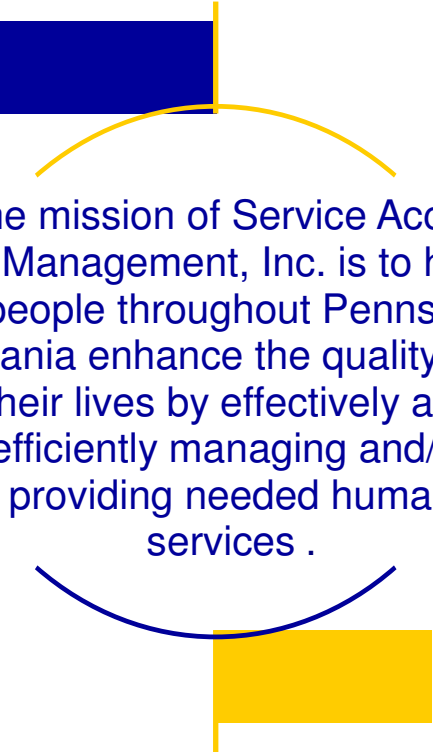
### SERVICES PROVIDED ARE...

- ◆ PERSON-CENTERED.
- ◆ EMPOWERMENT OF CONSUMERS.
- ◆ FLEXIBLE AND FOCUSED ON STRENGTHS.
- ◆ MEET SPECIAL NEEDS.
- ◆ MAKE USE OF NATURAL SUPPORTS.
- ◆ DESIGNED TO MEET SPECIAL NEEDS.
- ◆ DEVELOPED TO MAKE USE OF NATURAL SUPPORTS.

## CASSP Principles:

### SERVICES SHOULD BE...

- ◆ CHILD-CENTERED.
- ◆ FAMILY-FOCUSED.
- ◆ COMMUNITY-BASED.
- ◆ MULTI-SYSTEMIC.
- ◆ CULTURALLY COMPETENT.
- ◆ DELIVERED IN LEAST RESTRICTIVE/LEAST INTRUSIVE SETTINGS.



The mission of Service Access & Management, Inc. is to help people throughout Pennsylvania enhance the quality of their lives by effectively and efficiently managing and/or providing needed human services.

SAM, Inc. does not discriminate against persons because of their race, color, religious creed, sexual orientation, lifestyle, handicap, disability, ancestry, national origin, limited English proficiency, age or sex.



*CARF has accredited SAM Inc.'s Case Management and Crisis Intervention Services*



Service Access & Management, Inc.



## Mental Health Intensive Case Management & Resource Coordination Services for Adults & Children



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The York/Adams HealthChoices Management Unit, the York County Commissioners and the Adams County Commissioners have provided Reinvestment dollars in support of the start-up costs of this program.

# Intensive Case Management & Resource Coordination Services

## Goals:

- ◆ To support individuals with mental illness in their goals of becoming more active, involved and independent citizens in the community.
- ◆ To link persons served to services, resources, and benefits.
- ◆ To be a liaison to other agencies.
- ◆ To advocate for persons served.




## What is Intensive Case Management (ICM)?

- ◆ ICM is the most intensive mental health case management service available to residents of York and Adams Counties.
- ◆ ICM is beneficial for persons who want and/or need regular community-based case management contact.
- ◆ ICM Case Managers meet with consumers at least once every two weeks.
- ◆ ICM is a voluntary service.

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## What is Resource Coordination (RC)?

- ◆ Like ICM Case Managers, RC Case Managers are knowledgeable about community agencies and services.
  - ◆ Adult persons served meet with their Case Managers at least once every two months and children meet with Case Managers once a month.
  - ◆ Like ICM, RC is a voluntary service.
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## Who is Eligible for ICM/RC Services?

- ◆ Persons who have experienced serious and persistent mental illnesses such as major mood disorders or psychotic disorders.
- ◆ Persons who have experienced psychiatric hospitalizations, contact with crisis services, and/or continuous involvement in community mental health services.
- ◆ Persons described above who receive medical benefits through HealthChoices.

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## How do I Access ICM/RC Services?

- ◆ If you are already involved with MH/MR, discuss your interest in ICM/RC services with your Case Manager.
- ◆ If you are not already involved with MH/MR, call 717-848-8744 and ask to speak with a SAM, Inc. representative.